

**From:** (b)(6)  
**To:** Crawford, John (NIH/OD/ORS) [E]  
**Cc:** Mason, Russell (NIH/OD/ORS) [E]; Griggs, Christine (NIH/OD/ORS) [E]; Harman, Carole (NIH/OD/ORS) [E]; Taylor, Rodney (NIH/OD/ORS) [E]  
**Subject:** RE: [Ext] ACRF complaint  
**Date:** Friday, February 21, 2020 12:32:32 PM  
**Attachments:** image001.png

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Will do!! They did had the half & half PC available. 31 has an extra bag....getting it to ACRF now.  
Detailed plan to follow.

Thanks

(b)(6),

(b)(6), Contractor Info | eurest | (b)(6), Contractor Info | m. (b)(6), Contractor  
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**From:** Crawford, John (NIH/OD/ORS) [E] <crawfj@ors.od.nih.gov>  
**Sent:** Friday, February 21, 2020 12:05 PM  
**To:** (b)(6), Contractor Info, Name of Non-Key Personnel <com>  
**Cc:** Mason, Russell (NIH/OD/ORS) [E] <russell.mason@nih.gov>; Griggs, Christine (NIH/OD/ORS) [E] <christine.griggs@nih.gov>; Harman, Carole (NIH/OD/ORS) [E] <harmanc@ors.od.nih.gov>; Taylor, Rodney (NIH/OD/ORS) [E] <rodney.taylor@nih.gov>  
**Subject:** [Ext] ACRF complaint  
**Importance:** High

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(b)(6),

Please see the email below. I expect the half & half situation to be fixed by Monday. As to cleanliness, the staff needs to be held accountable for keeping the unit clean. Let me know the plan to get things back on track.

I am not one who likes to complain however it is just getting so bad in the 2<sup>nd</sup> floor cafeteria I felt you needed to know.

Things have never been right since I first emailed you.